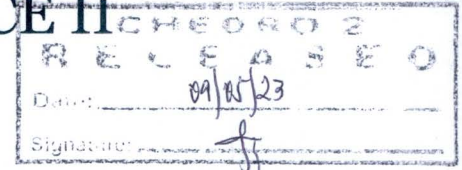




COMMISSION ON HIGHER EDUCATION

REGIONAL OFFICE II



**REGIONAL MEMORANDUM ORDER
No. 261, series of 2023**

**FOR : ALL PRESIDENTS/HEADS/OFFICERS-IN-CHARGE OF HIGHER
EDUCATION INSTITUTIONS (HEIs) IN REGION 02**

**SUBJECT : REQUEST FOR RESPONSES FOR THE CHEDRO2 CLIENT
SATISFACTION MEASUREMENT (CSM) SURVEY**

DATE : SEPTEMBER 5, 2023

In line with our pledge to sustain and strengthen the quality of service we provide to our clients; we would like to request your feedback on the level of satisfaction with the services you have availed and received from CHED Regional Office 2 (CHEDRO2) during your transactions with us in the **3rd Quarter of Fiscal Year (FY) 2023**.

The Client Satisfaction Measurement (CSM) tracks the customer experience of government offices. Your feedback on your recently concluded transaction will help our office provide a better service. Through your responses, we will be able to identify best practices and challenges encountered to ensure the quality of service that we provide.

You may access the **CHEDRO2 Client Satisfaction Measurement (CSM) Survey** through this link: <http://bit.ly/CHEDRO2CSM>.

We hope to receive your responses **on or before September 30, 2023**.

Your feedback is greatly appreciated. Thank you.


ATTY. MARCO CICERO F. DOMINGO
OIC - Director IV

Kindly rate the delivery of our services through the link below:
Link: <http://bit.ly/CHEDRO2CSM>
Thank you.

:rgd