

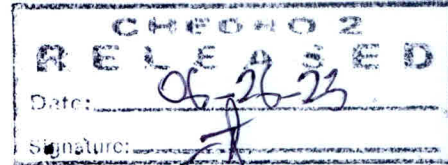


COMMISSION ON HIGHER EDUCATION

## REGIONAL OFFICE II

### REGIONAL MEMORANDUM

No. 166, series of 2023



**FOR : ALL PRESIDENTS/HEADS/OFFICERS-IN-CHARGE OF STATE UNIVERSITIES AND COLLEGES (SUCs) IN REGION 2**

**SUBJECT : LIST OF NAMES OF OFFICIALS AND PERSONNEL DESIGNATED TO THE 8888 FOCAL TEAM**

**DATE : JUNE 26, 2023**

Attached for the information and guidance of all concerned is a copy of the Memorandum of CHED Chairperson **DR. J. PROSPERO E. DE VERA III** directing SUCs to provide a list of names of officials and personnel designated to the 8888 Focal Team of the institution.

The composition of the team and the roles of each member is indicated on the said Memorandum. Attached is the Agency Account Status/Registration Form to be accomplished by each institution and shall be submitted **not later than June 27, 2023** to [8888hotline@ched.gov.ph](mailto:8888hotline@ched.gov.ph), cc: [ro2.8888@ched.gov.ph](mailto:ro2.8888@ched.gov.ph).

Inquiries may be directed to the CHED 8888 Hotline via email at [8888hotline@ched.gov.ph](mailto:8888hotline@ched.gov.ph) or via landline at 028 441 1169.

The CHED Chairperson looks forward to the continued partnership in the fight against red tape and corruption and the improvement in the effectiveness and efficiency of government service delivery.

Digitally signed by Atty.  
Marco Cicero F. Domingo  
Date: 2023.06.26 17:05:00  
+08'00'

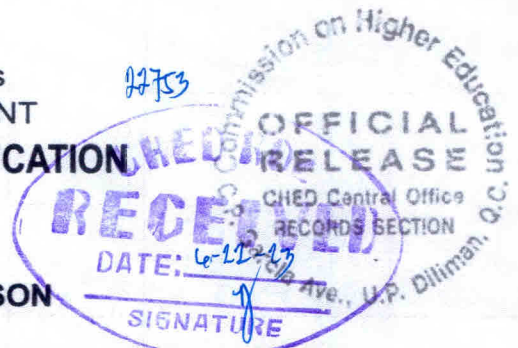
**ATTY. MARCO CICERO F. DOMINGO**  
OIC-Director IV

Encl.: as stated

Give us feedback: [bit.ly/CHEDRO2CSM](https://bit.ly/CHEDRO2CSM)



Republic of the Philippines  
OFFICE OF THE PRESIDENT  
**COMMISSION ON HIGHER EDUCATION**



**MEMORANDUM FROM THE OFFICE OF THE CHAIRPERSON**

**TO : PRESIDENTS/HEADS OF STATE UNIVERSITIES AND COLLEGES (SUCS)**

**SUBJECT : LIST OF NAMES OF OFFICIALS AND PERSONNEL DESIGNATED AS 8888 FOCAL TEAM**

**DATE : 05 May 2023**

Pursuant to Section 5 (c) of Executive Order No. 6, s 2016, a citizen's concern received through any of the communication channels of the 8888 Citizen's Complaint Center (CCC) shall immediately be referred, directly or indirectly, to the concerned government agency, office or instrumentality for appropriate action.

The 8888 CCC has encouraged government agencies to create the 8888 portal for attached and/or supervised government agencies, state universities and colleges (SUCs), local government units (LGUs) and others through an advisory in the 8888 portal.

In order to streamline the process in addressing concerns lodged through the portal, the 8888 CCC is inviting the SUCs to be their partner government agency so that they may directly refer concerns through their respective digital portal.

In line with this, you are hereby directed to **provide a list of names of officials and personnel designated as the 8888 Focal Team of your institution.** The said Focal Team will be given access to a web-based system, the 8888 CCC Portal, in order to directly receive and process the requests and concerns. This Team shall be composed of the following:

- a. One (1) Permanent Focal Person (PFP)
  - Refers to the officer duly designated by the institution to act, monitor, and oversee the 8888 referrals received by the office, preferably with a rank of at least a University/College Secretary.
- b. One (1) Assistant Focal Person (AFP)
  - In the absence/lieu of the PFP, the AFP shall act, monitor and oversee the 8888 referrals received by the officer; and
  - Shall have a rank of at least a Director, unless the existing organizational set-up provides otherwise.

