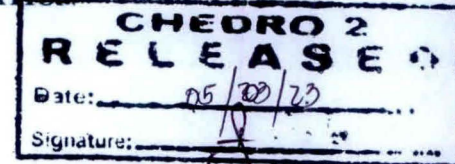




Republic of the Philippines
OFFICE OF THE PRESIDENT
COMMISSION ON HIGHER EDUCATION
Region 02



REGIONAL MEMORANDUM ORDER
No. 104, series of 2023

FOR : ALL PRESIDENTS/HEADS/OFFICERS-IN-CHARGE OF HIGHER EDUCATION INSTITUTIONS (HEIs) IN REGION 02

SUBJECT : REQUEST FOR RESPONSES FOR THE CHEDRO2 CLIENT SATISFACTION MEASUREMENT (CHEDRO2 CSM)

DATE : MAY 02, 2023

In line with our pledge to sustain and strengthen the quality of service we provide to our clients, we would like to request your feedback on the level of satisfaction with the services you have availed and received from CHED Regional Office 2 (CHEDRO2) during your transactions with us in the **2nd Quarter of Fiscal Year (FY) 2023**.

Through your responses, we will be able to identify best practices and challenges encountered to ensure the quality of service that we provide.

You may access the **CHEDRO2 Client Satisfaction Measurement (CHEDRO2 CSM) Form** through this link: bit.ly/CHEDRO2CSM.

We hope to receive your responses **on or before 30 June 2023 (Friday)**.

Your feedback is greatly appreciated. Thank you.

Digitally signed by Atty.
Marco Cicero F.
Domingo
Date: 2023.05.03
08:29:42 +08'00'

ATTY. MARCO CICERO F. DOMINGO
OIC - Director IV

Kindly rate the delivery of our services through the link below:

Link: bit.ly/CHEDRO2CSM

Your response shall help us improve our systems and procedures so we can better serve you.
Thank you.

:cbb_05022023. Request for Responses for the CHEDRO2 Client Satisfaction Measurement (CHEDRO2 CSM)