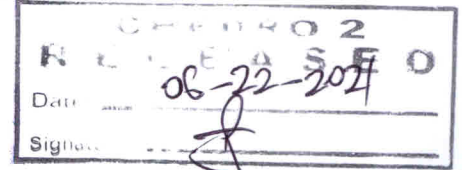




Republic of the Philippines
OFFICE OF THE PRESIDENT
COMMISSION ON HIGHER EDUCATION
Region 02



REGIONAL MEMORANDUM ORDER
No. 180 , series of 2021

FOR : ALL PRESIDENTS/HEADS AND OFFICERS-IN-CHARGE OF PUBLIC AND PRIVATE HIGHER EDUCATION INSTITUTIONS (HEIs) IN REGION 2

SUBJECT : CHEDRO 2 CLIENT SATISFACTION SURVEY

DATE : JUNE 21, 2021

In order to sustain and strengthen the provision of quality of service to the clients of the Commission on Higher Education Regional Office 2, we would like to solicit your feedback on the various services we deliver to our clients/stakeholders. Your feedback will help us determine the areas for improvement and development in the delivery of our services because it is our utmost desire to continue to serve you with utmost efficiency.

All concerned Higher Education Institutions (HEIs) are enjoined to access the CHEDRO 2 Client Satisfaction Survey (CSS) Form through this link: <http://bit.ly/CHEDRO2CSS> and send their responses on or before **June 25, 2021**.

Each feedback is greatly appreciated.

JULIETA M. PARAS, Ed.D., CESE
Director IV

:rgd/06212021/chedro2CSS

Client Satisfaction Survey - CHEDRO 2 Services

This survey questionnaire is a tool in determining or measuring the client satisfaction level on the availment of CHED critical/offered services. It also captures the total citizen/client experience, expectations, and satisfactions in the delivered public service.

* Required

Name of Office/Organization/Client

Your answer

Type of Client *

- HEI Official
- Student
- Faculty
- HEI Personnel
- Private Sector
- Government Agency

Type of Institution where the client is connected/employed *

- Private
- Public
- Not Applicable



Date of Transaction *

Date

mm/dd/yyyy

